



Process for Warehouse Pickup

We appreciate your product orders and want to help accommodate your needs as much as possible. We highly recommend the shipment option over warehouse pickup. However, if you have indicated on your order that you want a warehouse pickup, we will help accommodate the pickup to the best of our ability. Please closely follow the below guidelines if you want to do a warehouse pickup.

Warehouse Address and Hours:

180 Detroit Avenue, Morton, IL 61550

Open Monday through Friday

9:00 a.m. to 4:30 p.m.

Process for Pickup

- Call (309) 402-0409 at least 24 hours in advance to schedule a pickup so we are prepared to efficiently handle the order. Arriving without calling in advance will lead to a longer wait time.
- Loading will occur in front of the building on the North side of the lot away from our commercial shipping and receiving areas. When you arrive, come to that location and park your vehicle. Then come to the front door for service.
- We will have the order packed on a pallet and shrink wrapped if you have called in advance.
- Orders may vary in weight (a typical 360 Y-DROP™ system weighs approximately 1000 pounds). We will load onto a flat trailer or flatbed truck assuming the heights and clearances meet our fork lifting ability.
- We will not pull onto the trailer with our forklift nor are we able to go inside a covered trailer unless the doors swing in such a way that we lift the pallet into the covered trailer without going up the trailer ramp or entering the covered trailer.
- Drivers will be responsible for securing the load and will be accountable for any damage while transporting. Please plan accordingly.
- There might be times that you need to restack from our pallet to your transportation vehicle due to our inability to directly load the vehicle.
- Also, keep in mind that weather may impact the ability to load.