

Schedule 4 – Return Policy

Important Return Dates:

360 Yield Center products may be returned if the request is submitted within 30 days of the invoice date. The return will be accepted with no restocking fee. Return requests submitted between 31 and 120 days of the invoice date will be processed with a 15% restocking fee. After 120 days from the invoice date, merchandise is not allowed for return and credit.

Return Product Condition:

All returns from customers must be clean and able to be resold. All returned items will be inspected by 360 Yield Center to determine their condition and eligibility for credit. 360 Yield Center reserves the right to adjust the credit amount or issue a higher restocking charge for items that are not resalable. Special order, drop ship and discontinued items are not returnable.

Important Information

Component parts of kits may not be returned for credit. Whole, entire kits may be returned. If a component part of a kit is defective, it may be returned to receive a warranty replacement.

In the case of warranty replacement parts being shipped to you, your account will be charged for the part at the time that replacement part is shipped. Once we receive the defective part back, and verify that it is indeed warrantable, we will credit your account to make the balance of the transaction zero dollars. 360 Yield Center will cover ground freight on shipment of the replacement warranty part.

Once an order leaves 360 Yield Center facility (FOB shipping point - our dock) the product is owned by the buyer; therefore, any damages to the product are the buyer's responsibility. Any claim for shortages must be made within 30 days of receipt of shipment.